

# THE (SO CALLED) FREE LIBRARY FOR YORK.

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*Brother and Sister Ratepayers of York.* We shall shortly be awfully heavily rated, if you allow this Library Scheme to pass. **IF YOU DO NOT WANT IT, GO EARLY TO THE POLL.**

**Be determined to vote against it.**

You must also look out and check some of the other Schemes now proposed by our York Corporation. You know all about the thin end of the wedge; don't allow it to be driven home. As Electors and Ratepayers we must act for ourselves and for our poorer neighbours, as many of the Inhabitants are in a most humble condition, and some sick and helpless (who will not be able to use the Library), whose burdens and cares are already heavy enough to bear, yet they will have to pay rates for it. They look for protection from wrong and it is our duty to afford it to them, therefore

**VOTE AGAINST THE LIBRARY SCHEME.**

# Testing Times for Libraries: Getting Turnaround

**Sue Charteris**

Presentation to LGA Culture Sport  
and Tourism Programme Board

# Testing times for Libraries: content

- Overcoming the challenges - personal reflections
- Suggestions for what next
- Resources and tools to support
- **Drawing on my experience as:**
- Chair of the Public Libraries Inquiry in the Wirral
- A facilitator on Future Libraries Programme
- Lead non- executive on BiG's £70m Community Libraries Programme
- Member of the Lambeth Libraries Commission

# *Friends & Foes* OF THE **PUBLIC LIBRARY**

Working Men, have you compared the Men who ask you to Vote for the Half-penny Rate with those who say don't?

**The Mayor and all  
the Corporation.**

**The whole of the  
Clergy of all De-  
nominations,**

**And all those who  
usually help in  
starting and sup-  
porting all plans  
intended to help  
the WORKING  
CLASSES,**

**SAY,  
"YES."**

**Mr. OSMOND,  
of the  
Cremorne Tavern,**

**Mr. LEAKER,  
of the Angel Inn**

**Mr. Wartenburg,  
Beerseller,**

**Capt. Fitzgerald,  
of the "Argus,"**

**Mr. Reuben Cook,  
Commercial  
Traveller,**

**SAY,  
"NO."**

# Dangerous waters: Mitigating the risks<sup>1</sup>

- Being in step or one step ahead of local communities and local staff: through clear leadership, sharing facts and options
- Check for a shared understanding of what the service currently does, who the users and non-users are and their motivations





# Mitigating the risks:2

- Undertake analysis of need (using existing available data) and an equalities impact assessment to inform and develop
- A Strategic Plan for the service and a route map for change



GLOUCESTERSHIRE COUNTY LIBRARY



**Otaku MANGA Festival**

Social Area  
 Art Language  
 Tips  
 Films  
 Cosplay competitions  
 How to make Sushi  
 Manga/Comics Booksale

DAY PASS TICKETS ONLY £5 EACH!

**16TH JANUARY 2010**

**SOUTHEND CENTRAL LIBRARY**

**10 AM - 4PM**

TICKET LINE: 01702 534147

explore culture  
 you're part of it

southend on the sea  
 CULTURE BOX



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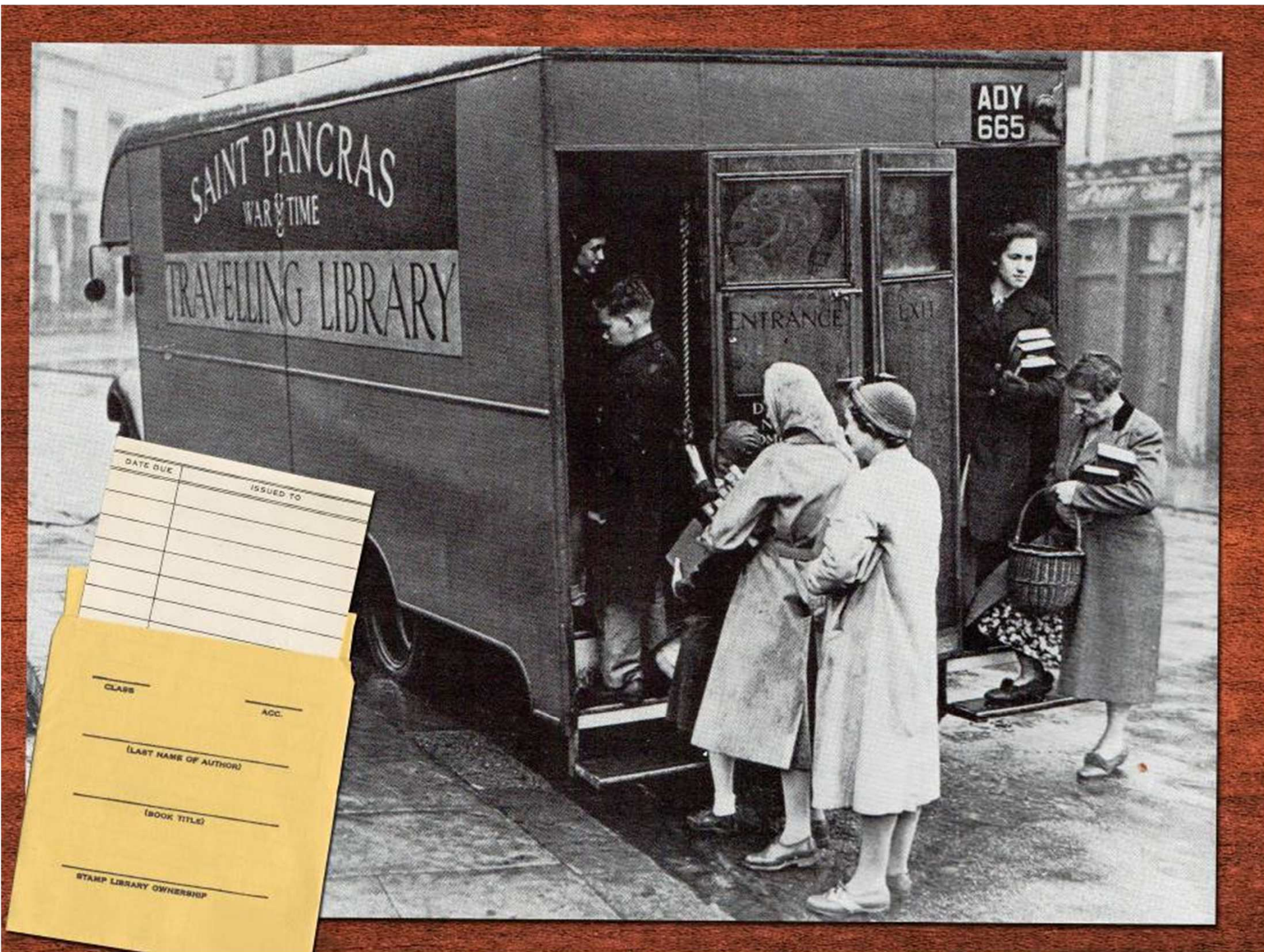
# Mitigating the risks:3

## **Build a coherent local offer**

- Hub and spoke models
- Clusters of joint-working, combined with even more localised decision making
- Arrangements for working more closely with community-led providers

## **Avoid falling into a deficit model**

- Increased unit costs/ failure to implement change
- Capacity challenges restricting ability to problem solve and break the spiral



SAINT PANCRAS  
WAR TIME

TRAVELLING LIBRARY

ADY  
665

ENTRANCE

EXIT

DATE DUE

ISSUED TO

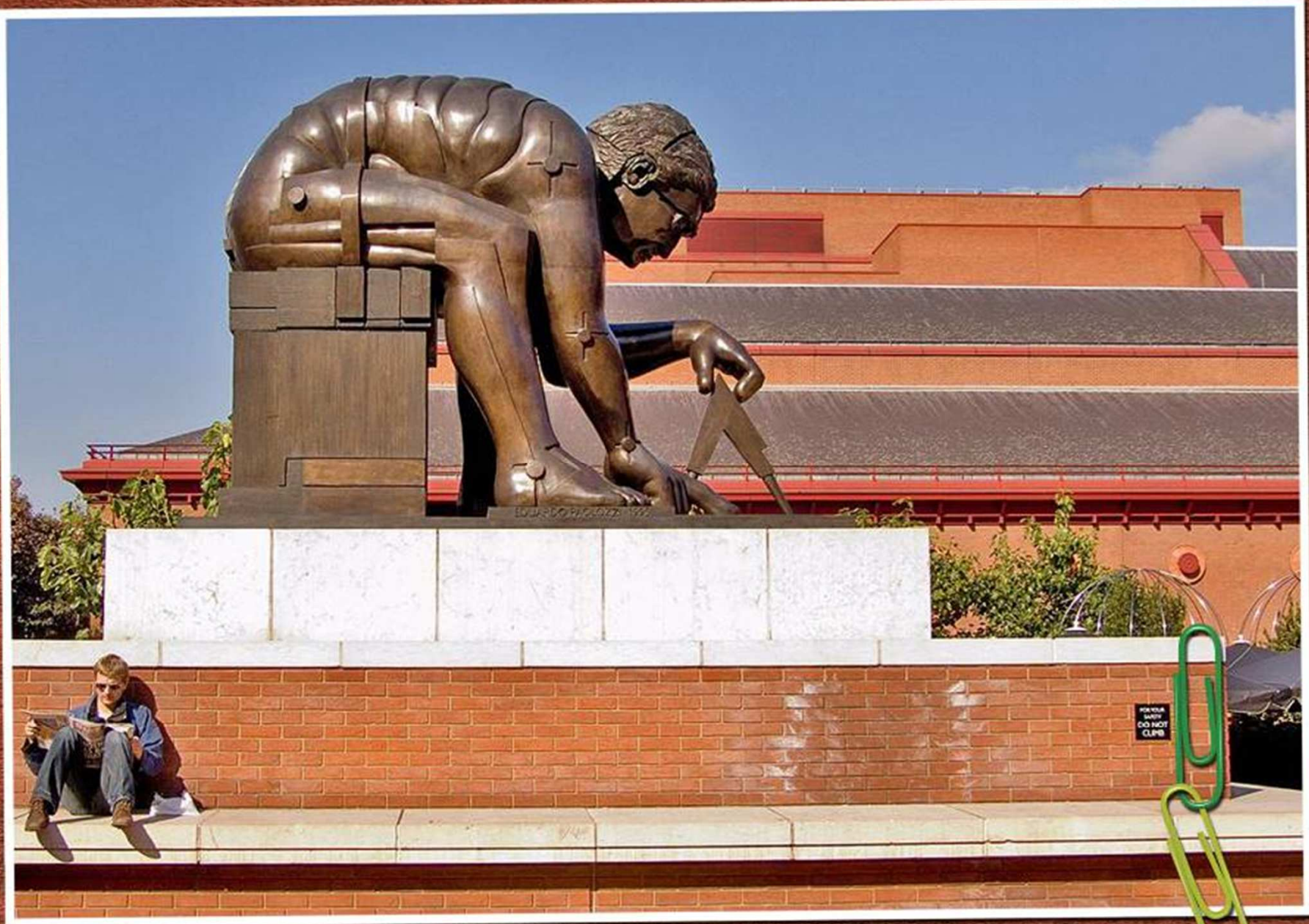
CLASS

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(LAST NAME OF AUTHOR)

(BOOK TITLE)

STAMP LIBRARY OWNERSHIP



# Future development:suggestions

## **Could the criteria for participation in R2 include?:**

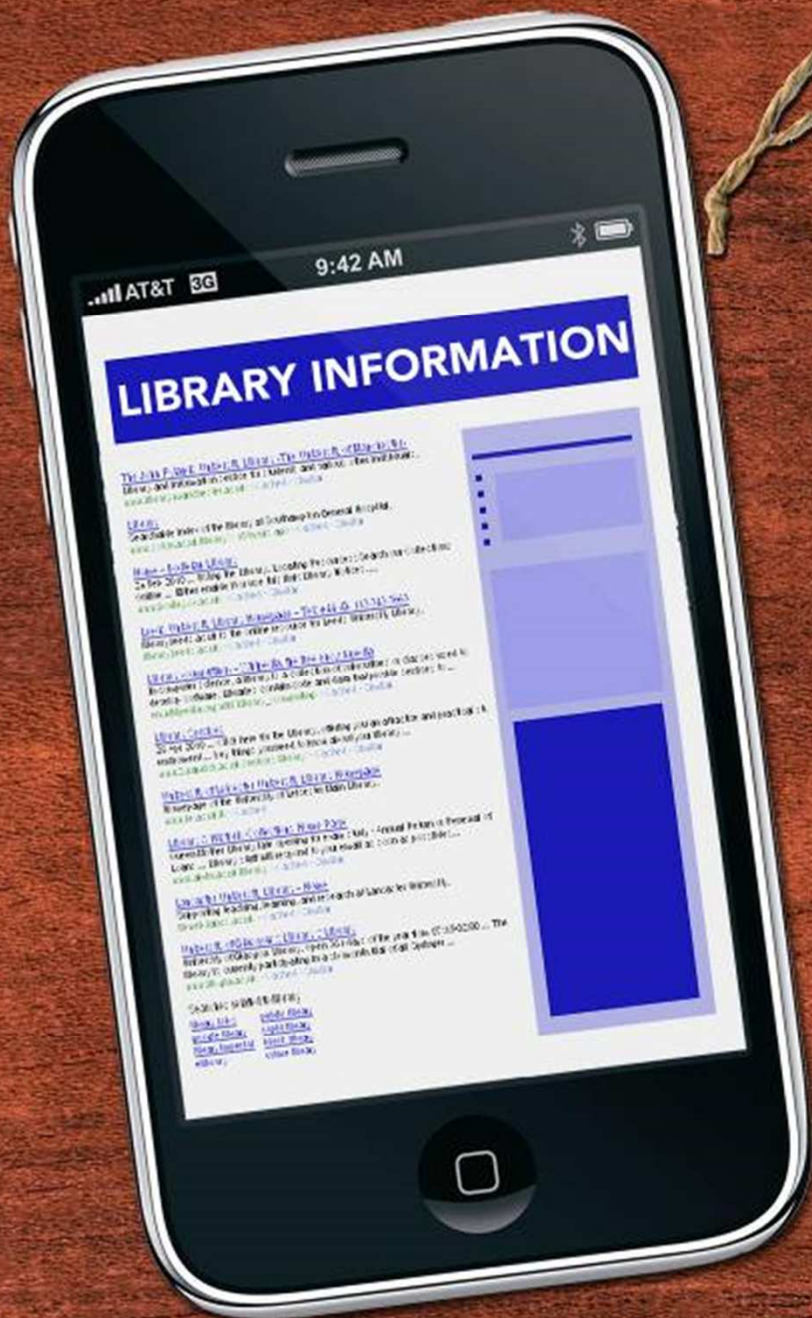
- Political and managerial champions
- Matching resources – central and local
- Dedicated project managers and ‘brokers’
- Facilitated action learning sets to accelerate pace and
- A customer engagement plan?

## **Joint work on:**

- Commissioning models
- Use of performance metrics?

# And ...

- Joint work on generating excellence and on 21<sup>st</sup> century content: what is the offer going forward?
- Access to leadership development for:
  - lead elected members
  - Strategic directors
  - Library professionals with potential (e.g. Clore)
- Generate positive media interest:
  - Village SOS or Mary Queen of Shops approach?







WITH IT - IT WAS THE  
 BACK KITTEN'S FAULT  
 ENTIRELY. MR. AND MRS.  
 DURSLEY, OF  
 NUMBER FOUR,  
 PRIVET DRIVE,  
 WERE PROUD  
 TO SAY THAT  
 A TEAPOT  
 THEY WERE PERFECTLY  
 NORMAL, THANK YOU VERY MUCH. THEY WERE THE  
 LAST PEOPLE YOU'D EXPECT TO BE INVOLVED IN  
 ANYTHING STRANGE OR MYSTERIOUS, BECAUSE  
 THEY JUST DIDN'T HOLD WITH SUCH NONSENSE.  
 J. K. ROWLING. HARRY POTTER & THE SORCERER'S STONE (1998).



# Some relevant resources

- Guidance on Addressing Local Need: DCMS
- What people want from public libraries: Si/MLA
- The Core Library Offer: Si for MLA/ LGA and
- Draft criteria for sustainability: community libraries
- Community Engagement in Libraries - evaluation update - BiG Lottery Fund/ MLA, and
- Future Libraries Programme: Change options and how to get there: LGA/MLA



# Thank you!

**Sue Charteris**

Independent strategic adviser,  
Leadership and Public Policy

[suecharteris@equalvalue.org](mailto:suecharteris@equalvalue.org)

07703 188748

## What a FREE LIBRARY will cost:

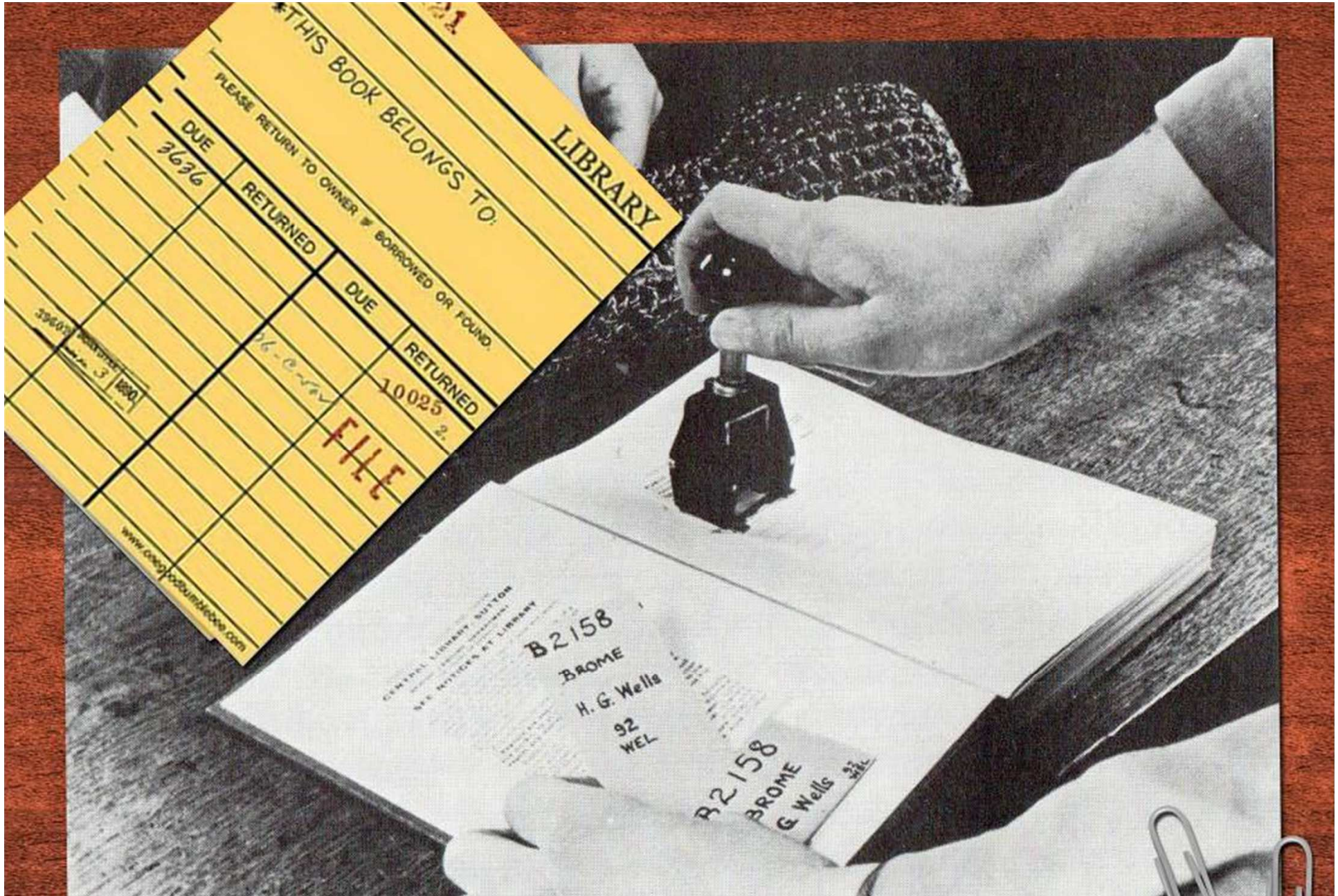
The ENTIRE CHARGE for every purpose CANNOT EXCEED THE SUM OF ONE PENNY IN THE £ PER ANNUM on the rateable value of your house, as this limit is fixed by Act of Parliament.

Thus,—a Householder whose rent is

£5	a year would pay less than	1 $\frac{1}{4}$ d.	a quarter, or less than	5d.	a year.
£7	”	1 $\frac{3}{4}$ d.	”	7d.	”
£10	”	2 $\frac{1}{2}$ d.	”	10d.	”
£12	”	3d.	”	1s.	”

For this, yourself and family would have

THE FREE USE OF THE LIBRARY.  
THE FREE USE OF THE NEWSROOM.  
THE RIGHT TO TAKE BOOKS HOME TO READ.



THIS BOOK BELONGS TO:  
LIBRARY

PLEASE RETURN TO OWNER IF BORROWED OR FOUND.

DUE  
3/6/36

RETURNED

DUE

RETURNED  
10/25/36

FILE

GENERAL LIBRARY SUITON  
SPECIAL COLLECTION  
SPECIAL SERVICES BY LIBRARY

B2158  
BROME  
H. G. Wells  
92  
WEL

B2158  
BROME  
G Wells

